

SECURITRON® WARRANTIES

At Securitron, we pay special attention to the needs of our customers. In 1999, Securitron introduced the first "no strings attached" warranty program called MagnaCare, because we believe quality products and quality service should be the expectation, not the exception.

MagnaCare® Warranty



- **Duration:** Lifetime
- **Conditions:** Any reason, including but not limited to installation error, vandalism or act of God
- **Replacement:** Replacement product shipped at Securitron's expense via next day air freight if necessary
- **Products Covered:** Most Securitron Products manufactured and branded since 1999

VistaCare® Warranty



- **Duration:** One Year
- **Conditions:** Any reason, including but not limited to installation error, vandalism or act of God
- **Replacement:** Replacement product shipped at Securitron's expense via next day air freight if necessary
- **Products Covered:** Any product branded by VISTA®

SecuriCare Warranty



- **Duration:** Three Years
- **Conditions:** Any reason, including but not limited to installation error, vandalism or act of God
- **Replacement:** Replacement product shipped at Securitron's expense via next day air freight if necessary
- **Products Covered:** Select products, including those with Aperio® technology and solar components.

Check your individual product to determine warranty coverage. Batteries and consumables are not covered by Securitron warranty programs.

Learn more about Securitron's Warranty Programs at securitron.com.

Need to make a claim? Contact Securitron Customer Care at **1.800.MAGLOCK** or customer.care@assaabloy.com

TERMS & CONDITIONS

PRICES

Prices are effective as of February 1, 2017 and are subject to change without notice. Our website price list will serve as the most current list price. All shipments will be made at prices in effect at the time of shipment. The customer shall also be responsible for payment of all applicable sales and/or use taxes.

MINIMUM ORDER

Minimum product charge per invoice is \$40.00

PAYMENT TERMS

Net thirty (30) days from date of invoice. Interest at the rate of up to 1-1/2% per month may be charged on all past due accounts. Custom orders may require a deposit.

DELIVERY TERMS

All prices are Ex-works factory.

SHORTAGE

Any claim for shortages must be made to SECURITRON in writing within one (1) week of receipt of merchandise.

RETURNS

A Return Merchandise Authorization (RMA) must be obtained from SECURITRON before any merchandise can be returned. RMAs are valid for sixty (60) days. Returned goods are subject to a restocking charge plus an additional charge for any damage. Goods returned under the terms of SECURITRON's MAGNACARE Lifetime Warranty must be accompanied by a copy of the original invoice.

CANCELLATIONS

Any order may be subject to a 5% cancellation charge for catalog items. Cancellation of non-catalog or custom items will be subject to a 20% cancellation charge plus all costs (both direct and indirect) incurred by manufacturing at the point of cancellation that are properly allocated to the cancelled item(s).