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DL-GS3550 Smart Glass Door Lock FAQ

Question: What type of cards are compatible with the DL-GS3550 Smart Glass Door Lock?

Answer: The lock is compatible with MF Card or IC Card.

Question: What is the required length for passwords?

Answer: Passwords must be between 6 to 8 digits (minimum 6).

Question: Can a user be configured with multiple access methods?

Answer: Yes, a user can be configured with a card, fingerprint, and/or password.

Question: Can the doorbell volume be adjusted?

Answer: No, the doorbell volume cannot be adjusted.

Question: What is the fingerprint capacity of the lock?

Answer: The lock can store up to 100 fingerprints (1 admin + 99 users).

Question: What is the card capacity of the lock?

Answer: The lock can store up to 100 cards (1 admin + 99 users).

Question: What is the password capacity of the lock?

Answer: The lock can store up to 100 passwords (1 admin + 99 users).

Question: How can I add a new user to the lock?

Answer: Refer to the operating manual or the ['Add New User'](#) video.

